



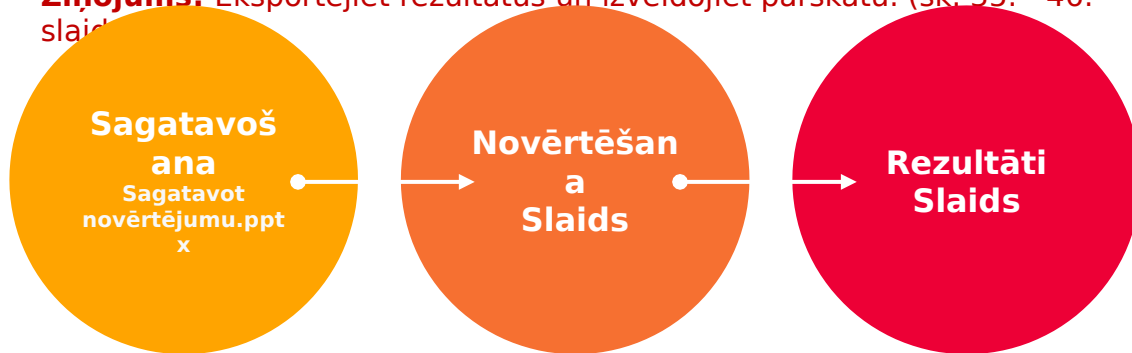
Veikt inovāciju pārvaldības novērtējumu



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5 soļi

- 1. Sagatavošanās:** pirms intervijas (skatiet Prepare Assessment.pptx un 5. - 18. slaidu).
- 2. Pieslēgšanās:** novērtēšanas rīkam (sk. 5. - 10. slaidu).
- 3. Intervija:** Vadošajam vērtētājam ir jāvada intervija un jāuzdod BP un GP jautājumi.
 - Uz šiem jautājumiem pozitīvie un negatīvie aspekti, kā arī komentāri tiek ierakstīti rīkā.
 - Ja iespējams, augšupielādējiet vai saglabāiet pierādījumus, kas apstiprina konstatējumus. Pierādījumiem jābūt taustāmiem (failiem, attēliem, ekrānšāviņiem). (skatīt 11. - 25. slaidu)
- 4. Novērtējums:** Pēc tam, pamatojoties uz komentāriem un pierādījumiem, var piešķirt vērtējumu. (skatīt 26. - 34. slaidu)
- 5. Ziņojums:** Eksportējiet rezultātus un izveidojiet pārskatu. (sk. 35. - 46. slaidu)



1. solis:
sagatavošanās

TIMS



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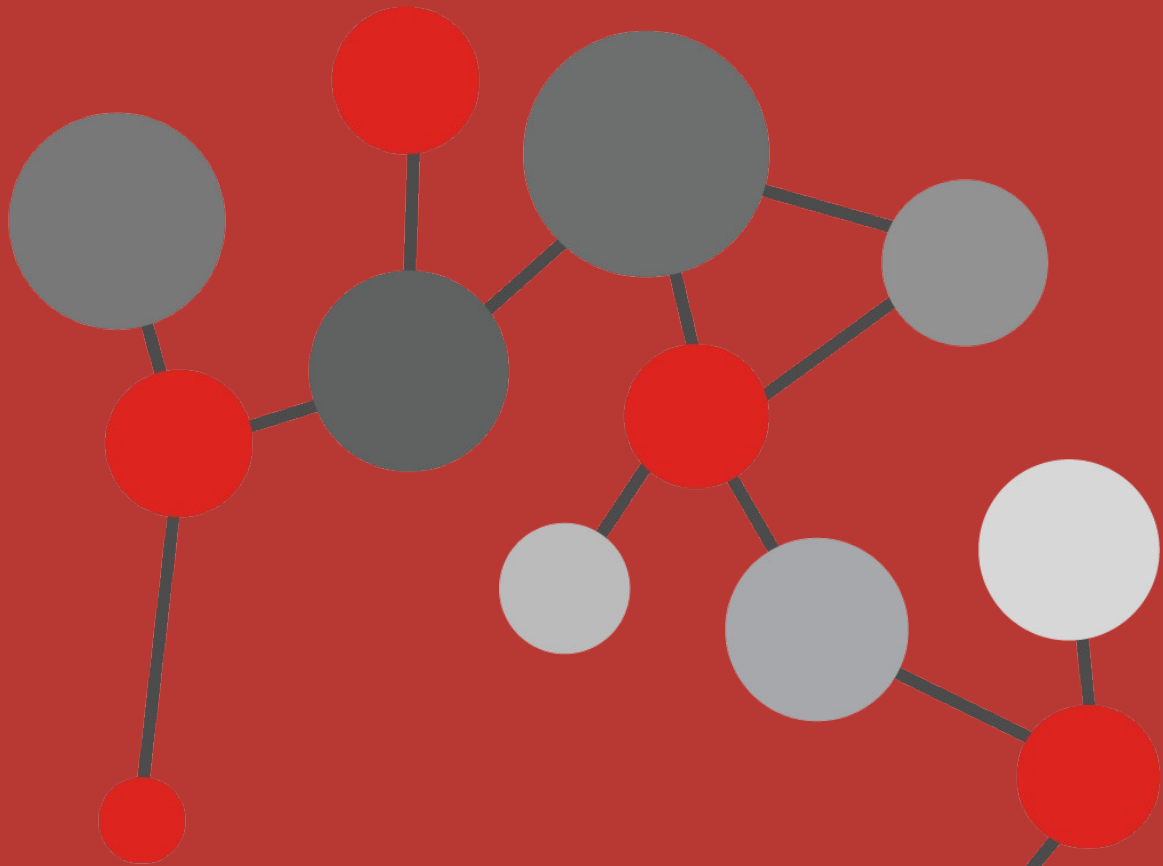
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2. solis:
Pieteikšanās

TIMS



5 soļi


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Instrument a(-u) iestatīšana

- Pārlicinieties, ka novērtējums ir izveidots atlasītajā rīkā iekļautajiem procesiem

The screenshot shows the 'Capability Adviser' web assessment portal. At the top, there is a navigation bar with links for 'About', 'Software Process Assessment', 'Process Assessment Model', 'Browse Domains', 'Login', and 'Help'. The main content area is titled 'Welcome to the Capability Adviser Web Assessment Portal for ISO56000 Benchmarking!'. On the left, under 'THE GOALS', it lists: 'Establish plans for improvements', 'Benchmark with international standards', and 'Increase the competitiveness on the market'. Below this is a pyramid diagram with levels 0 to 5. On the right, it says 'In Version 9.0 we:' followed by a list of improvements: 'improved security', 'improved stability', 'improved speed', 'added an assessment schedule overview', 'added a rating overview window', 'added support for multiple word templates', 'added assessor notepad to track TODOs, etc', 'added styling options for PDF exports', 'improved filtering options in the benchmarking view', 'improved filtering options for excel exports', and 'fixed some minor bugs'. A circular badge with '9.0' is next to this list. Below the list, it says '* this is made possible because we are now using PHP 8.' and 'The Capability Adviser is a web based team assessment tool, supporting an ISO56000 Assessment Model. Joint innovation assessments and creating assessment reports has never been easier.' At the bottom, it says 'Visit the Capability Adviser product page at: www.capability-adviser.com'. The footer of the page reads 'EURO SPY Certificates & Services GmbH'.

- Pārlicinieties, ka visiem līdzvērtētājiem ir piekļuve šim instrumentam.
- Nodrošiniet, lai visi līdzvērtētāji būtu iepazinušies ar rīku , piemēram, sniedziet viņiem instruktāžu vai nosūtiet vadlīnijas vai instrukcijas, kā lietot rīku.



2. solis: Pieteikšanās (vispārīga informācija)

- Tīmekļa novērtēšanas portāls
- ISO 56000 un ISO 33020 kopā

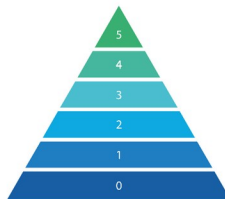
Capability Adviser



About Software Process Assessment Process Assessment Model Browse Domains Login Help

THE GOALS

Establish plans for improvements
Benchmark with international standards
Increase the competitiveness on the market



Welcome to the Capability Adviser Web Assessment Portal for ISO56000 Benchmarking!

In Version 9.0 we:

- **improved security** *
- **improved stability** *
- **improved speed** *
- added an assessment schedule overview
- added a rating overview window
- added support for multiple word templates
- added assessor notepad to track ToDos, etc
- added styling options for PPT exports
- improved filtering options in the benchmarking view
- improved filtering options for excel exports
- fixed some minor bugs

9.0

* this is made possible because we are **now using PHP 8.**

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The adaptation and configuration of the Capability Adviser assessment system has been supported by the EU project TIMS (Agreement Number: 2021-1-LV01-KA220-VET-000033281, ISO 56000 InnovationManagement Norm: Training in InnovationManagement System for Sustainable SMEs). In this case the publications (assessment model) reflect the views only of the author(s), and the Commission cannot be held responsible for any use which may be made of the information contained therein.

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2. solis: Pieteikšanās (Reģistrācija)

- PIETEIKŠANĀS - TIMS REĢISTRĀCIJA
- Reģistrējieties vienreiz un atcerieties savu lietotājevārdu un paroli.

■ **Capability Adviser**

Navigation: About | Software Process Assessment | Process Assessment Model | Browse Domains | Login | Help

THE GOALS

- Establish plans for improvements
- Benchmark with international standards
- Increase the competitiveness on the market

Welcome to the Capability Adviser Web Assessment for **ISO56000 Benchmarking!**

In Version 9.0 we:

- **improved security** *
- **improved stability** *
- **improved speed** *
- added an assessment schedule overview
- added a rating overview window
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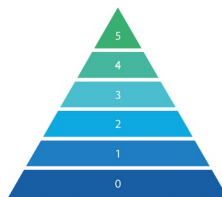


PIENOJIES kā

About	Software Process Assessment	Process Assessment Model	Browse Domains	Login	Help
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THE GOALS

Establish plans for improvements
Benchmark with international standards
Increase the competitiveness on the market



Sign up for a TIMS Account

Company Profile

Company (Project) Name

Assessing Organisation

Select an organisation

Account Information

I need a new account

I already have an account

Username

Password

Retype Password

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3. posms: intervija

TIMS



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5 soļi

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3. solis: Intervija

(izvēlieties uzņēmumu)

- PIETEIKŠANĀS - TIMS REĢISTRĀCIJA
- Reģistrējieties vienreiz un atcerieties savu lietotājevārdu un paroli.
- Nākamreiz NFreģistrēiities no jauna tikai

Capability  Adviser

Please select one of the following assessments:

– **Test Company Athens 2**

» Test Company Athens 2 ISO 56000 Assessment

Izvēlieties uzņēmumu



3. posms: Intervija

(izvēlieties novērtējumu)

- Procesu koks
- 1. līmenis (pamatprakse) katram procesam - KAS IR DARĪTS
- 2. līdz 5. līmenis (vispārīgā prakse) - cik efektīvi tas tiek darīts (ISO 33020)

Capability  Adviser

Please select one of the following assessments:

- **ISO56000 Trial TIMS**
 - » TIMS Integrated ISO56000 Assessment

Izvēlieties novērtējumu



3. posms: Intervija (procesu saraksts)

- Procesu koks
- 1. līmenis (pamatprakse) katram procesam - KAS IR DARĪTS
- 2. līdz 5. līmenis (vispārīgā prakse) - cik efektīvi tas tiek darīts (ISO 33020)

Capability Adviser

All Assessments Evidences Export Rating Settings Raspberry Help

TIMS Integrated ISO56000 Assessment

All Units

- + ASM.1 Assessment Process
- + ASM.2 Perform Assessments
- + ASM.3 Benchmark and Improve
- + IMS.0 Introduction
- + IMS.1 Leadership
- + IMS.2 Planning
- + IMS.3 Resources Management
- + IMS.4 Competence Management
- + IMS.5 IMS Implementation and Operation
- + IMS.6 Performance Evaluation
- + IPM.1 IPM Framework
- + IPM.2 IP Strategy
- + IPM.3 IP Management in Innovation Process
- + SIM.1 Strategic Intelligence Management Setup
- + SIM.2 Strategic Intelligence Cycle
- + SIM.3 Intelligence Communication
- + TAM.1 Innovation Partnership Framework
- + TAM.2 Entering an Innovation Partnership
- + TAM.3 Partner Selection
- + TAM.4 Partner Alignment
- + TAM.5 Interaction between Partners
- + TIM.1 Preparing for Idea Management
- + TIM.2 People and Organisation
- + TIM.3 Idea Management Process and Activities

Procesu sarakstā atlasiet
procesu



3. posms: Intervija

(procesu spēju līmeņi)

- Procesu koks
- 1. līmenis (pamatprakse) katram procesam - KAS IR DARĪTS
- 2. līdz 5. līmenis (vispārīgā prakse) - cik efektīvi tas tiek darīts (ISO 33020)

All Assessments Evidences Export Rating Settings Raspberry Help

TIMS Integrated ISO56000 Assessment

All Units

- + ASM.1 Assessment Process
- + ASM.2 Perform Assessments
- + ASM.3 Benchmark and Improve
- + IMS.0 Introduction
- IMS.1 Leadership
 - » IMS.1 1
 - » IMS.1 2
 - » IMS.1 3
 - » IMS.1 4
 - » IMS.1 5
- + IMS.2 Planning
- + IMS.3 Resources Management
- + IMS.4 Competence Management
- + IMS.5 IMS Implementation and Operation
- + IMS.6 Performance Evaluation
- + IPM.1 IPM Framework
- + IPM.2 IP Strategy
- + IPM.3 IP Management in Innovation Process
- + SIM.1 Strategic Intelligence Management Setup
- + SIM.2 Strategic Intelligence Cycle
- + SIM.3 Intelligence Communication
- + TAM.1 Innovation Partnership Framework
- + TAM.2 Entering an Innovation Partnership
- + TAM.3 Partner Selection

Izvēlieties 1. līmeni, lai redzētu pamatpraksi (kas ir jādara).



3. posms: Intervija (Prakse)

- Katram 1. līmeņa procesam 1. līmeņa pamatprakse
- Pamatprakses, kas novērtētas ar N(not)/P(artially)/L(argely)/F(ully)
- Komentāri ir iespējami - Stiprās/ vājās puses

Capability Adviser



All Assessments Evidences Export Rating Settings Raspberry Help Logout

TIMS Integrated ISO56000 Assessment

All Units

- + ASM.1 Assessment Process
- + ASM.2 Perform Assessments
- + ASM.3 Benchmark and Improve
- + IMS.0 Introduction
- IMS.1 Leadership
 - » IMS.1.1
 - » IMS.1.2
 - » IMS.1.3
 - » IMS.1.4
 - » IMS.1.5
- + IMS.2 Planning
- + IMS.3 Resources Management
- + IMS.4 Competence Management
- + IMS.5 IMS Implementation and

Leadership

IMS.1 1: Summary Notes Save All Evidences Recommendations Rules

IMS.1.BP1 **Top management should demonstrate leadership and commitment with respect to the innovation management system by being accountable for the effectiveness and efficiency of the innovation management system.** This is done by:

- a) establishing the innovation vision, strategy, policy, and objectives
- b) fostering a culture supporting innovation activities;
- c) integrating the organization's innovation management system requirements into the organization's existing structures and business processes, as appropriate;
- d) creating awareness and communicating the importance of effective innovation management and supporting persons to contribute to the effectiveness of the innovation management system; (learning from both successes and failures)
- e) ensuring that the Innovation management system achieves its intended outcomes and promoting performance evaluation at planned intervals for continuous improvement

[Outcome 1]


N P L F Not App. Note

Pamatprakse ar vērtēšanas skalu



3. posms: Intervija (rezultāti)

- Katram 1. līmeņa procesam 1. līmeņa pamatprakse
- Rezultāti ir kartēti, izmantojot numerāciju, piemēram, 1. rezultāts.

Capability Adviser 

All Assessments Evidences Export Rating Settings Raspberry Help Logout

TIMS Integrated ISO56000 Assessment

All Units

- + ASM.1 Assessment Process
- + ASM.2 Perform Assessments
- + ASM.3 Benchmark and Improve
- + IMS.0 Introduction
- IMS.1 Leadership
 - » IMS.1.1
 - » IMS.1.2
 - » IMS.1.3
 - » IMS.1.4
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- + IMS.2 Planning
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Leadership

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- e) ensuring that the innovation management system achieves its intended outcomes and promoting performance evaluation at planned intervals for continuous improvement

Outcome 1

N O P L F Not App. Note

Outcomes:

1. Top management demonstrating leadership.
2. The establishment of an innovation process with phases idea creation, selection, implementation and exploitation.
3. An established innovation vision.
4. A documented innovation strategy.

Noklikšķiniet uz
Pamatprakses teksts, lai
redzētu rezultātus



3. solis: Intervija (parādīt normas nodaļās)

- Katram 1. līmeņa procesam 1. līmeņa pamatprakse
- Var parādīt saistīto normu nodaļas

Capability Adviser

All Assessments Evidences Export Rating Settings Raspberry Help

TIMS Integrated ISO56000 Assessment

All Units

- + ASM.1 Assessment Process
- + ASM.2 Perform Assessments
- + ASM.3 Benchmark and Improve
- + IMS.0 Introduction
- IMS.1 Leadership
 - » IMS.1.1
 - » IMS.1.2
 - » IMS.1.3
 - » IMS.1.4
 - » IMS.1.5
- + IMS.2 Planning
- + IMS.3 Resources Management
- + IMS.4 Competence Management
- + IMS.5 IMS Implementation and Operation
- + IMS.6 Performance Evaluation
- + IPM.1 IPM Framework
- + IPM.2 IP Strategy
- + IPM.3 IP Management in Process
- + SIM.1 Strategic Intelligence Management Setup
- + SIM.2 Strategic Intelligence Management

Leadership

IMS.1.1: Summary Notes Save All Evidences Recommendations Rules

MS.1.BP1 **Top management should demonstrate leadership and commitment with respect to the innovation management system by being accountable for the effectiveness and efficiency of the innovation management system.** This is done by:

- a) establishing the innovation vision, strategy, policy, and objectives
- b) fostering a culture supporting innovation activities;
- c) integrating the organization's innovation management system requirements into the organization's existing structures and business processes, as appropriate;
- d) creating awareness and communicating the importance of effective innovation management and supporting persons to contribute to the effectiveness of the innovation management system; (learning from both successes and failures)
- e) ensuring that the innovation management system achieves its intended outcomes and promoting performance evaluation at planned intervals for continuous improvement [Outcome 1]

N P L F Not App. Note

Relates to ISO 56002 Clause 5.1

Note: Reference to "business" in this document can be interpreted broadly to mean those activities that are core to the purpose of the organization's existence.

Rating Guidance:
N(ot) - the related outcomes do not exist,
P(artly) - the BP related content in the referenced outcomes exists as a draft and is incomplete,
L(argely) - the BP related content in the referenced outcomes exists and is agreed among the innovation team and released BUT misses still some topics to be complete,

Noklikšķiniet uz Bāzes
prakses ID, lai iegūtu
pamatā esošo normu
kartēšanu.



3. posms: Intervija (stiprās un vājās pusēs, komentāri).

- Praksē vērtējumu var komentēt
- Stiprās un vājās pusēs, Vispārīgi komentāri

IMS.1 1: Summary Notes Save All Evidences Recommendations Rules

- IMS.1.BP1** **Top management should demonstrate leadership and commitment with respect to the innovation management system by being responsible for the effectiveness and efficiency of the innovation management system.** This is achieved by:
- a) establishing the innovation vision, strategy, policy, and objectives;
 - b) fostering a culture supporting innovation activities;
 - c) integrating the organization's innovation management system requirements with existing structures and business processes, as appropriate;
 - d) creating awareness and communicating the importance of effective innovation management supporting persons to contribute to the effectiveness of the innovation management system (learning from both successes and failures)
 - e) ensuring that the innovation management system achieves its intended performance evaluation at planned intervals for continuous improvement [Outcome 1]

N P L F Not App. Note

Strengths:

Vision statement in the intranet
Lessons learned cycles from projects

Weaknesses:

Open innovation is part of the vision statement but connecting internal experts to teams to outside partners not supported so far

Comments/Suggestions:

Extra innovation agent role defined and assigned at top management level

Save Clear Other Notes Copy Weaknesses

Atvērt komentāru logus ar
izvēlnes elementu
piezīmēm

Atvērt komentāru logus ar
izvēlnes elementu
piezīmēm



3. posms: Intervija (1. spēju līmenis)

Pārliecinieties, ka sākat ar 1. spēju līmeni.

Capability Adviser

All Assessments Evidences Export Rating Settings Help

2024 01 ISO 56000 Assessment L1 - L5

All Units

- + ASM.1 Assessment Process
- + ASM.2 Perform Assessments
- + ASM.3 Benchmark and Improve
- + IMS.0 Introduction
- IMS.1 Leadership 1. spēju līmenis
 - » IMS.1.1
 - » IMS.1.2
 - » IMS.1.3
 - » IMS.1.4
 - » IMS.1.5
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- + TAM.4 Partner Alignment
- + TAM.5 Interaction between Partners
- + TIM.1 Preparing for Idea Management
- + TIM.2 People and Organisation
- + TIM.3 Idea Management Process and Activities

Leadership

IMS.1 1: Summary Notes Save All Evidences

✓ **IMS.1.BP1 Top management should demonstrate leadership and commitment with respect to the i accountable for the effectiveness and efficiency of the innovation management system.**

- a) establishing the innovation vision, strategy, policy, and objectives
 - b) fostering a culture supporting innovation activities;
 - c) integrating the organization's innovation management system requirements into the organization as appropriate;
 - d) creating awareness and communicating the importance of effective innovation management ar effectiveness of the innovation management system; (learning from both successes and failures)
 - e) ensuring that the innovation management system achieves its intended outcomes and promot for continuous improvement
- [Outcome 1]

N P L F Not App.

Outcomes:

1. Top management demonstrating leadership.
2. The establishment of an innovation process with phases idea creation, selection, implementation and exploitation.
3. An established innovation vision.
4. A documented innovation strategy.

✓ **IMS.1.BP2 Focus on value realization.** Top management should demonstrate leadership and commitment

- a) identifying opportunities, through exploitable insights, based on current or future, stated or un
 - b) considering the balance between opportunities and risks, including the consequences of lost op
 - c) considering risk-appetite and tolerance for failure;
 - d) allowing for conceptualization, experimentation, and prototyping, involving users, customers, i and validate assumptions;
 - e) promoting perseverance and ensuring the timely deployment of innovations.
- [Outcome 2]

N P L F Not App.



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3. posms: Intervija (pamatintervija)

Vadošajam vērtētājam ir jāvada intervija un jāuzdod BP un GP jautājumi.

Leadership

IMS.1 1: Summary Notes Save All Evidences

IMS.1.BP3 **Top management should demonstrate leadership and commitment with respect to the innovation management system by being accountable for the effectiveness and efficiency of the innovation management system.** This is done by:
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e) ensuring that the innovation management system achieves its intended outcomes and promoting performance evaluation at planned intervals for continuous improvement
[Outcome 1]

N P L F Not App. Note

Strengths:

Yearly presentation of the vision statement to stakeholders (employees, shareholders, strategic partners)
SPI Manifesto is established
Open culture (EuroSPI Conference and SOQRATES working group), Feature requests for Capability Adviser possible by customers, Kanban Boards

Weaknesses:

All vision statements describe the future vision of products and services, but the innovation vision about what role the innovation management system plays in the company, is not concise and not documented
Missing maintenance, standardisation of feedback and lack of documentation of improvement recommendations

Comments/Suggestions:

Note the difference between innovation vision and standard company vision.
Possible methods to apply: Change Story, Innovation Ambition Matrix (To create a basic strategy look at opportunities for innovation and rate them), Balanced Scorecard (KPI Tracking for monitoring effectiveness and efficiency)

Save Clear Other Notes Copy Weaknesses

Outcomes:

1. Top management demonstrating leadership.
2. The establishment of an innovation process with phases idea creation, selection, implementation and exploitation.
3. An established innovation vision.
4. A documented innovation strategy.



3. posms: Intervija (pārbaudiet rezultātus).

- Pārbaudiet procesa rezultātus un pārliecinieties par to, vai tie ir sasniegti.

✓ **IMS.4.BP1** **Establish competence management.** The organization establishes an approach for the development and management of competencies (e.g., competence matrix and annual assessment; learning activities).
The organization

1. determines the necessary competencies and ensures that involved persons are competent;
2. identifies competency gaps and take actions to acquire and continuously evaluate, improve, and renew the necessary competence, and evaluate the effectiveness of the actions taken;
3. considers the need for outsourced competence; and establishes the necessary connections and collaborations between people with different competencies;
4. considers the need for aligning internal competencies with relevant external interested parties;
5. retains appropriate documented information as evidence of competence.

[Outcomes 1, 2]

N P L F Not App.  Note

Outcomes:

1. A Skills Gap Analysis.
2. A Competence Matrix (who provides which competence to the team and are all required competences covered).
3. A communication plan.

- Šajā piemērā (skatiet rezultātus): Lūdziet intervijā parādīt prasmju trūkuma analīzi un kompetenču matricu (tikai 1. un 2. rezultāts attiecas uz šo BP).




3. posms: Intervija (pierādījumi)

Pēc tam, kad intervējamā persona jums izskaidroja un parādīja kompetences matricu, jums ir jādokumentē tas, kas jums tika iesniegts kā pierādījums, un jāveic novērtēšana. Dokumentējiet, kādus pierādījumus ir iesniegusi intervēta persona.

IMS.4 1:

 Summary



 Notes

 Save All

 Evidences

Recommendations

 Rules

Title	Description	
 Competence Center	Competence Management System	<input type="button" value="Edit"/> <input type="button" value="-"/>
 Innovation Management Role Description		<input type="button" value="Edit"/> <input type="button" value="-"/>
<input type="text"/>	<input type="text"/>	<input type="button" value="+"/>

Ir jābūt skaidri redzāmam, uz kāda pamata ir veikts vērtējums un kādi pierādījumi ir iesniegti.



3. posms: Intervija (komentāri un pierādījumu vākšana)

Uz šiem jautājumiem **pozitīvie** un **negatīvie aspekti, kā arī komentāri** tiek ierakstīti rīkā. Ja iespējams, augšupielādējiet vai saglabājiet **pierādījumus, kas** apstiprina konstatējumus. Pierādījumiem jābūt kaut kam taustāmam (failiem, attēliem, ekrānšāviņiem). **Pēc tam novērtēji un pāreji uz nākamo praksi.**

Leadership

Leadership

IMS.1 1: Summary Notes Save All Evidences

✓ IMS.1.BP1 Top management should demonstrate leadership and commitment with respect to the innovation management system by being accountable for the effectiveness and efficiency of the innovation management system. This is done by:

- a) establishing the innovation vision, strategy, policy, and objectives
- b) fostering a culture supporting innovation activities;
- c) Integrating the organization's innovation management system requirements into the organization's existing structures and business processes, as appropriate;
- d) creating awareness and communicating the importance of effective innovation management and supporting persons to contribute to the effectiveness of the innovation management system; (learning from both successes and failures)
- e) ensuring that the innovation management system achieves its intended outcomes and promoting performance evaluation at planned intervals for continuous improvement.

[Outcome 1]

Strengths:

Yearly presentation of the vision statement to stakeholders (employees, shareholders, strategic partners)

SPI Manifesto is established

Open culture (EuroSPI Conference and SOQRATES working group), Feature requests for Capability Adviser possible by customers, Kanban Boards

Weaknesses:

All vision statements describe the future vision of products and services, but the innovation vision about what role the innovation management system plays in the company, is not concise and not documented

Missing maintenance, standardisation of feedback and lack of documentation of improvement recommendations

Comments/Suggestions:

Note the difference between innovation vision and standard company vision. Possible methods to apply: Change Story, Innovation Ambition Matrix (To create a basic strategy look at opportunities for innovation and rate them), Balanced Socedard (KPI Tracking for monitoring effectiveness and efficiency)

Save Clear Other Notes Copy Weaknesses

Outcomes:

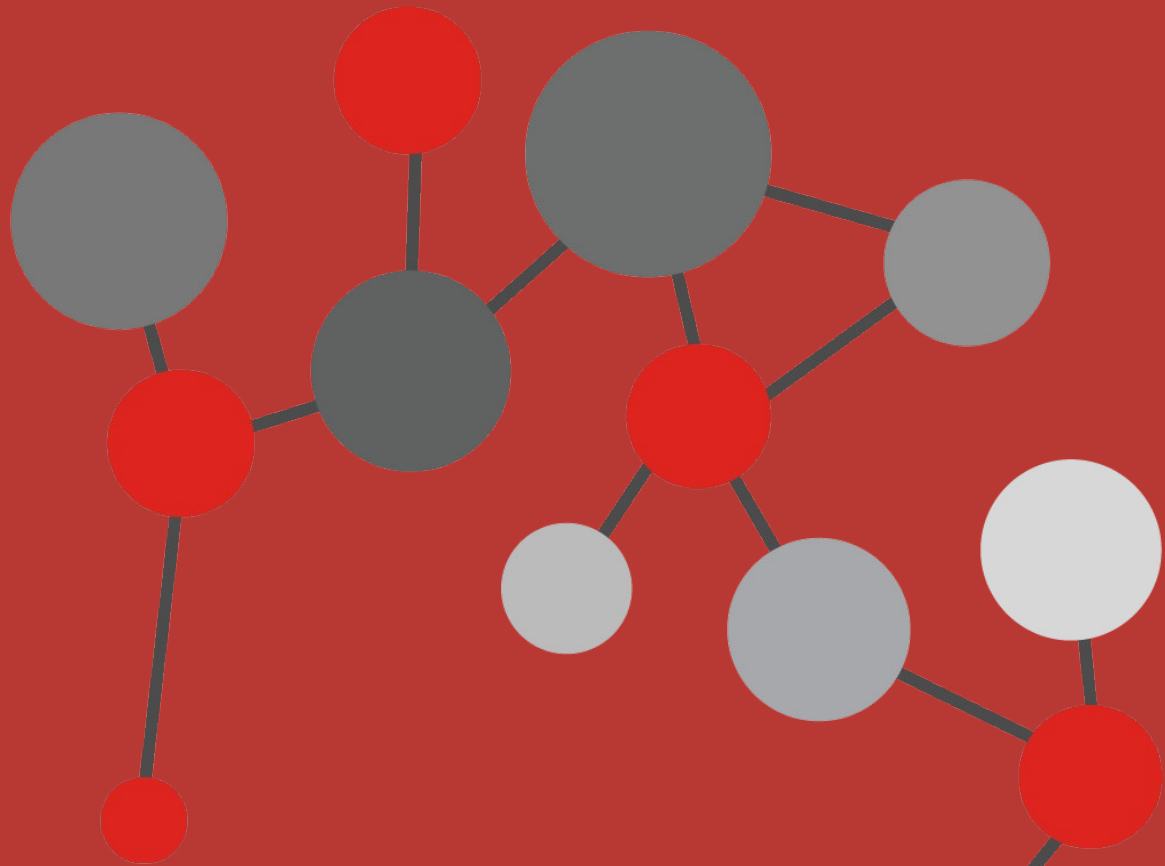
1. Top management demonstrating leadership.
2. The establishment of an innovation process with phases idea creation, selection, implementation and exploitation.
3. An established innovation vision.
4. A documented innovation strategy.

Title	Description	
Vision Statement Presentation	2023-12-16-EuroSPI - ISCN - Vision - Strategy - Business-v1	Edit
EuroSPI Vision Statement	https://conference.eurospi.net/index.php/en/vision	Edit
SPI Manifesto	https://conference.eurospi.net/index.php/en/manifesto	Edit
Change Story	M6-ChangeStory: Analysis of EuroSPI Conference Management with Kanban Board	Edit
Marketing Analyse	M8-Marketing-Controlling-Analysis: LinkedIn Quantitative Analysis	Edit
Customer Journey Map Analyse	M3-MBA-CustomerJourneyMapAnalyse	Edit
Strategic Roadmap of Job Roles	Deliverable 2.x DRIVES Project	Edit
Google Analytics and LinkedIn Campaign Analysis	KPIs & Tracking / Diploma / Research	Edit
Wiley Articles about job roles in the future in automotive	Selection of job roles for academy based on studies	Edit
Eu projects with feedback analysis / TIMS	Interviews and questionnaire analysis	Edit



4. solis:
Novērtējiet

TIMS



5 soļi

- 1. Sagatavošanās:** pirms intervijas (skatiet Prepare Assessment.pptx)
- 2. Pieslēgšanās:** novērtēšanas rīkam (sk. 5. - 10. slaidu).
- 3. Intervija:** Vadošajam vērtētājam ir jāvada intervija un jāuzdod BP un GP jautājumi.
 - Uz šiem jautājumiem pozitīvie un negatīvie aspekti, kā arī komentāri tiek ierakstīti rīkā.
 - Ja iespējams, augšupielādējiet vai saglabājiet pierādījumus, kas apstiprina konstatējumus. Pierādījumiem jābūt taustāmiem (failiem, attēliem, ekrānšāviņiem). (skatīt 11. - 25. slaidu)
- 4. Novērtējums:** Pēc tam, pamatojoties uz komentāriem un pierādījumiem, var piešķirt vērtējumu. (sk. 26. - 34. slaidu)
- 5. Ziņojums:** Eksportējiet rezultātus un izveidojiet pārskatu. (sk. 35. - 46. slaidu)



4. solis: novērtējiet (vērtēšanas skala)

- **Tas tiek darīts, novērtējot katru praksi!** ISO 56004 nenosaka nekādu vērtēšanas skalu, tāpēc kā labākā prakse ir atkārtoti izmantota ISO/IEC 33020 vērtēšanas skala! Tā tiek izmantota, lai novērtētu katru praksi.

N	Not achieved “There is little or no evidence of achievement of the defined attribute in the assessed process.”	0% to 15 %
P	Partially achieved “There is some evidence of an approach to, and some achievement of, the defined attribute in the assessed process. Some aspects of achievement of the attribute may be unpredictable.”	> 15 % to 50 %
L	Largely achieved “There is evidence of a systematic approach to, and significant achievement of, the defined attribute in the assessed process. Some weakness related to this attribute may exist in the assessed process.”	> 50 % to 85 %
F	Fully achieved “There is evidence of a complete and systematic approach to, and full achievement of, the defined attribute in the assessed process. No significant weaknesses related to this attribute exist in the assessed process.”	> 85 % to 100 %



3. solis: Intervija

(dodieties uz
nākamo nodarbību)

- **Pēc novērtēšanas veiciet interviju par nākamo Prakse! Tā rīkojieties, līdz sasniegsiet 1. spēju līmeņa beigas.**

IMS.4.BP1 Establish competence management. The organization establishes an approach for the development and management of competencies (e.g., competence matrix and annual assessment; learning activities).
The organization

1. determines the necessary competences and ensures that involved persons are competent;
2. identifies competency gaps and take actions to acquire and continuously evaluate, improve, and renew the necessary competence, and evaluate the effectiveness of the actions taken;
3. considers the need for outsourced competence; and establishes the necessary connections and collaborations between people with different competencies;
4. considers the need for aligning internal competencies with relevant external interested parties;
5. retains appropriate documented information as evidence of competence.

[Outcomes 1, 2]

N P L F Not App. Note



IMS.4.BP2 Communicate innovation strategy, vision and results to stakeholders. The organization ensures the awareness of all relevant persons doing work under the organization control (e.g., perceptual survey results; stakeholders meeting minutes). The stakeholders are aware of the innovation vision, strategy, policy, and objectives, the importance of innovation, their contribution and benefits of innovation, the consequences, and the available support.
[Outcome 3]

N P L F Not App. Note



4. solis: vērtējums (reitinga aprēķins)

Pēc procesa 1. spēju līmeņa novērtēšanas
aplūkojiet sasniegtos līmeņus, lai noskaidrotu, vai
varat pāriet nākamajā līmenī vai nē! Ja līmenis ir
novērtēts kā lielā mērā (L), jūs varat pāriet uz
nākamo līmeni, ja ne, tad novērtēšana tiek
pārtraukta. Turpmākajos slaidos procedūra parādīta sīkāk.

The screenshot shows the 'Capability Adviser' interface. The main title is '2024 01 ISO 56000 Ass - L5'. The left sidebar lists 'All Units' including 'ASM.1 Assessment Process', 'ASM.2 Perform Assessments', 'ASM.3 Benchmark and Improve', 'IMS.0 Introduction', and 'IMS.1 Leadership'. Under 'IMS.1 Leadership', there are sub-items 'IMS.1.1', 'IMS.1.2', 'IMS.1.3', 'IMS.1.4', and 'IMS.1.5'. A red box highlights 'IMS.1.5' with the text '5 spēju līmeni'. The right pane shows 'Leadership' with 'IMS.1:1' and 'IMS.1.BP1'. The 'IMS.1.BP1' section is checked and contains the text: 'Top management should demonstrate leadership and commitment for the effectiveness and efficiency of the innovation' followed by five sub-points (a-e) and a rating scale with 'L' selected. The 'Outcomes' section lists four points related to leadership and innovation strategy.



Aplūkojiet līmeņus, kas sasniegti pēc procesa 1. spēju līmeņa novērtēšanas!

Export to Calculate
Percentage
Attributes
CALCUL Levels

Capability Level Attributes for 2024 01 ISO 56000 Assessment L1 - L5

PROCESSES	ASSESSORS	CAPABILITY LEVEL				
		1	2	3	4	5
IMS.1 Leadership	Laura Aschbacher	0				
SIM.1 Strategic Intelligence Management Setup	Laura Aschbacher	1				
		1	2	3	4	5



4. solis: vērtējums (reitinga aprēķināšana)

Tas parasti tiek darīts pēc līmeņa! Katrā novērtējumā var redzēt visu procesu novērtējumu, pamatojoties uz ISO 33020 profiliem.

Export to Calculate

CALCULATION

Capability Level Attributes for TIMS Integrated ISO56000 Assessment

Processes	Assessors	Attribute	
		1	2.1
IMS.1 Leadership	Richard Messnarz	L	
IMS.2 Planning	Richard Messnarz	F	
IMS.3 Resources Management	Richard Messnarz	P	
IMS.4 Competence Management	Richard Messnarz	F	
IMS.5 IMS Implementation and Operation	Richard Messnarz	L	
IMS.6 Performance Evaluation	Richard Messnarz	F	
IPM.1 IPM Framework	Richard Messnarz	P	
IPM.2 IP Strategy	Richard Messnarz	P	
IPM.3 IP Management in Innovation Process	Richard Messnarz	P	
SIM.1 Strategic Intelligence Management Setup	Richard Messnarz	L	
SIM.2 Strategic Intelligence Cycle	Richard Messnarz	L	

Katrs process katrā līmenī parādīts ar kopējo N/P/L/F novērtējumu





4. solis: vērtējums (reitinga aprēķināšana)

- Katrai procesa jomai ir norādīts spēju līmenis

Capability Level Attributes for Demo ISO 56000 Assessment

PROCESSES	ASSESSORS	CAPABILITY LEVEL						
		1	2	3	4	5		
ASM.1 Assessment Process	Richard Messnarz	2						
IMS.0 Introduction	Richard Messnarz	1						
		1	2	3	4	5		

process _A	F	F	F	L/F	L/F
process _B	F	L/F	L/F		
process _C	L/F				
	PA 1.1	PA 2.1	PA 2.2	PA 3.1	PA 3.2

- 3. spēju līmenis
- 2. spēju līmenis
- 1. spēju līmenis



Spēju līmenis X ir sasniegts, ja tā PA ir vismaz "L",
un visi zemākie PA ir "F".



4. solis: Novērtējiet (Eksporta vērtējums)

Tas parasti tiek darīts tikai pēc līmeņa vai novērtējuma! Katrā novērtējumā var redzēt visu procesu novērtējumu, pamatojoties uz ISO 33020 profiliem.

Export to Calculate

Excel

PDF

Capability Level Attributes for TIMS Integrated ISO56000 Assessment ⓘ

Processes	Assessors	Attributes								
		1	2.1	2.2	3.1	3.2	4.1	4.2	5.1	5.2
IMS.1 Leadership	Richard Messnarz	L								

UNIT	1	2.1	2.2	3.1	3.2	4.1	4.2	5.1	5.2
IMS.1	L								
IMS.2	F								
IMS.3	P								
IMS.4	F								
IMS.5	L								
IMS.6	F								
IPM.1	P								
IPM.2	P								
IPM.3	P								
SIM.1	L								
SIM.2	L								
SIM.3	L								
TIM.1	L								

PDF fails - eksportēts profils



5. posms:
Ziņojums

TIMS



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5 soļi

- 1. Sagatavošanās:** pirms intervijas (skatiet Prepare Assessment.pptx)
- 2. Pieslēgšanās:** novērtēšanas rīkam (sk. 5. - 10. slaidu).
- 3. Intervija:** Vadošajam vērtētājam ir jāvada intervija un jāuzdod BP un GP jautājumi.
 - Uz šiem jautājumiem pozitīvie un negatīvie aspekti, kā arī komentāri tiek ierakstīti rīkā.
 - Ja iespējams, augšupielādējiet vai saglabājiet pierādījumus, kas apstiprina konstatējumus. Pierādījumiem jābūt taustāmiem (failiem, attēliem, ekrānšāviņiem). (skatīt 11. - 25. slaidu)
- 4. Novērtējums:** Pēc tam, pamatojoties uz komentāriem un pierādījumiem, var piešķirt vērtējumu. (sk. 26. - 34. slaidu)
- 5. Ziņojums:** Eksportējiet rezultātus un izveidojiet pārskatu. (sk. 35. - 46. slaidu)



5. posms: ziņojums

- Novērtējuma rezultāti ir jādokumentē, lai izstrādātu rīcības plānu.
- Rīcības plānā sniedz pārskatu par visiem pasākumiem un to gaidāmajiem ieguvumiem.
- Novērtētāji var palīdzēt organizācijai izstrādāt rīcības plānu, vai arī iekšējā uzlabošanas komanda no konstatētajiem faktiem izstrādā atbilstošus pasākumus.
- Parasti novērtējuma rezultāti tiek detalizēti dokumentēti novērtējuma ziņojumā.



5. posms: ziņojums

- ISO 56004 sniedz novērtējuma ziņojuma struktūras piemēru:

Section	Description
Management Summary	Brief description of the IMA trigger, procedure and its outcomes and actions for improvement
Instructions	An explanation on how to read the report.
Overview	Description of the main results and proposed actions arising from the IMA, suitable for a non-specialist audience
Performance for each assessment area	Description of the scores obtained from the data, ideally framed in positive terms, showing strengths, weaknesses, and gaps indicating the results of the assessment.
Detailed evaluation of each criterion/section	Comparison and interpretation of data, and any caveats.
IM improvement recommendations	Recommendations, actionable roadmap and action plan for improvement. A set of prioritized recommendations for improving the IM performance, based on the key findings of the analysis above. Recommendations may also include identifying areas that require more detailed analysis.
Glossary	List and definition of key terms used in the document, ideally with links to more detailed publications on relevant topics.
Annexes	For example, a detailed description of the data that was collected, ideally represented graphically.



5. solis: Ziņojums (Excel)

- Novērtējot visus procesus, var redzēt to novērtējumu, pamatojoties uz ISO 33020 profiliem.

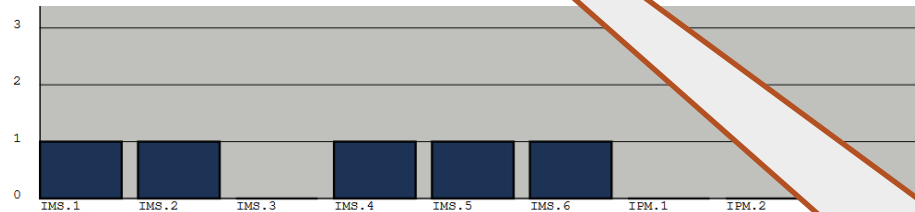
Export to Calculate

Excel

PDF

Capability Level Attributes for TIMS Integrated ISO56000 Assessment

PROCESSES	ASSESSORS	CAPABILITY LEVEL				
		1	2	3	4	5
IMS.1 Leadership	Richard Messnarz	1				
IMS.2 Planning	Richard Messnarz	1				



Eksportēt - PDF



5. solis: Ziņojums (Excel)

- Katram novērtējumam vērtējumus var eksportēt kopā ar visiem komentāriem.
- Excel programmā, piemēram, tos var filtrēt pēc N,P,L vērtējumiem (kur nepieciešami uzlabojumi) un noteikt darbības.

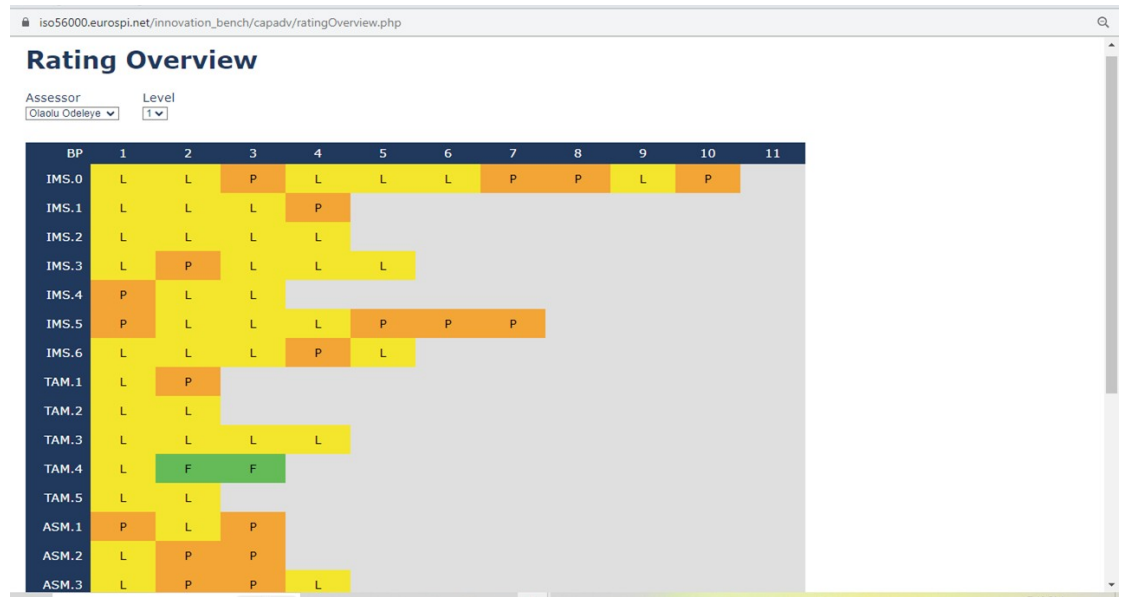
Project	Assessment	Unit	Element	Performance Criterion	PC Description
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.1	ASM.1.BP1	Definition of a Continuous Assessment Process. There is a defined set o
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.1	ASM.1.BP2	The intent of the IMA is based on a continuous assessment and an impr
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.1	ASM.1.BP3	The process to identify and maintain improvements is established. The
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.2	ASM.1.2.1.1	GP 2.1.1 Identify the objectives for the performance of the process. [ACH
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.2	ASM.1.2.1.2	GP 2.1.2 Plan the performance of the process to fulfill the identified obj
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.2	ASM.1.2.1.3	GP 2.1.3 Monitor the performance of the process against the plans. [ACI
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.2	ASM.1.2.1.4	GP 2.1.4 Adjust the performance of the process. [ACHIEVEMENT d]Proce
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.2	ASM.1.2.1.5	GP 2.1.5 Define responsibilities and authorities for performing the proc
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.2	ASM.1.2.1.6	GP 2.1.6 Identify, prepare, and make available resources to perform the
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.2	ASM.1.2.1.7	GP 2.1.7 Manage the interfaces between involved parties. [ACHIEVEMEN
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.2	ASM.1.2.2.1	GP 2.2.1 Define the requirements for the work products. [ACHIEVEMENT
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.2	ASM.1.2.2.2	GP 2.2.2 Define the requirements for documentation and control of the
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.2	ASM.1.2.2.3	GP 2.2.3 Identify, document and control the work products. [ACHIEVEME
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.2	ASM.1.2.2.4	GP 2.2.4 Review and adjust work products to meet the defined requirem
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.3	ASM.1.3.1.1	GP 3.1.1 Define and maintain the standard process that will support the
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.3	ASM.1.3.1.2	GP 3.1.2 Determine the sequence and interaction between processes so
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.3	ASM.1.3.1.3	GP 3.1.3 Identify the roles and competencies, responsibilities, and auth
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.3	ASM.1.3.1.4	GP 3.1.4 Identify the required infrastructure and work environment for
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.3	ASM.1.3.1.5	GP 3.1.5 Determine suitable methods and measures to monitor the effec
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.3	ASM.1.3.2.1	GP 3.2.1 Deploy a defined process that satisfies the context specific re
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.3	ASM.1.3.2.2	GP 3.2.2 Assign and communicate the roles, responsibilities and authorit
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.3	ASM.1.3.2.3	GP 3.2.3 Ensure necessary resources and competencies for performing the defined pro
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.3	ASM.1.3.2.4	GP 3.2.4 Provide resources and information to support the performance
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.3	ASM.1.3.2.5	GP 3.2.5 Provide adequate infrastructure to support the perform
Deloris Mundo Innovation Coaching	Turner Wright Limited	Assessment Process	ASM.1.3	ASM.1.3.2.6	GP 3.2.6 Collect and analyze data to monitor the performance of the process to
Deloris Mundo Innovation Coaching	Turner Wright Limited	Perform Assessments	ASM.2.1	ASM.2.BP1	Performing assessments and interviews have been perform
Deloris Mundo Innovation Coaching	Turner Wright Limited	Perform Assessments	ASM.2.1	ASM.2.BP2	Assessments and interviews have been perform

Pārskats - Excel



5. solis: Ziņojums (piemērs)

- Katrā novērtējumā vienoto prakses novērtējumu var parādīt kartē, un var atlasīt jomas ar zemu novērtējumu, lai izstrādātu uzlabošanas plānus.



Ieteikumi novērtējum a ziņojumam

Ieteikumi novērtējuma ziņojuma saturam praksē

Saturs

- procesu profili
- vadības kopsavilkums
- procesa trūkumi
- procesa stiprās puses
- uzlabojumu ieteikumi (pēc izvēles)

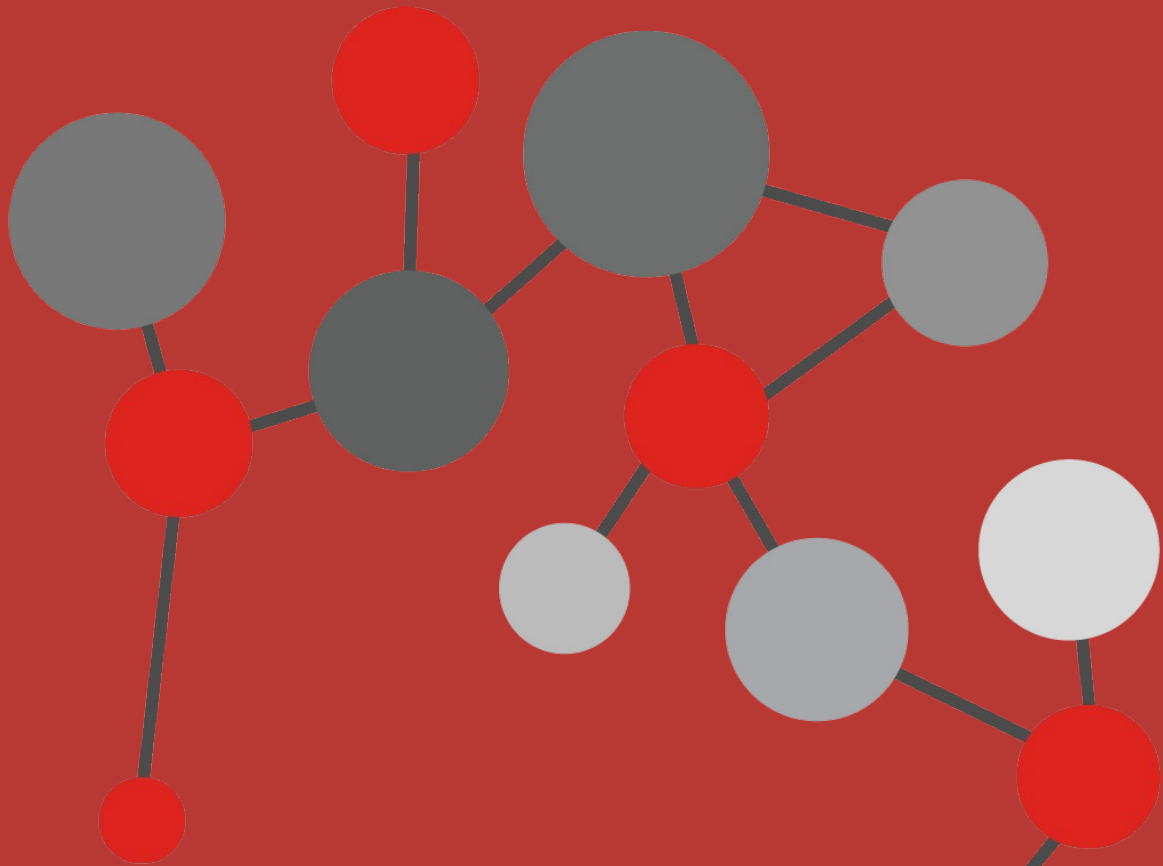
Salīdzinošā novērtēšana

- Sniegt salīdzinājumus ar citām organizācijām
- Salīdzināt ar iepriekšējiem novērtējumiem



Uzsākt
uzlabošanas
programmu

TIMS



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Ieteikumi uzlabojumiem

- Novērtējuma ziņojums palīdz izprast organizācijas stiprās un vājās puses.
- Ieteikumus uzlabojumiem var pielāgot, pamatojoties uz:
 - organizācijas stratēģiskais nodoms ieviest inovācijas
 - organizācijas inovāciju ambīciju līmenis.
 - steidzamība uzlabot
 - utt.



Ieteikumi uzlabojumiem

- Ieteikumā jāiekļauj:
 - prioritārās darbības
 - skaidri definēts paredzamais rezultāts.
 - skaidrs laika grafiks: definēt īstermiņa, vidēja termiņa un ilgtermiņa mērķus;
 - skaidri noteikti pienākumi;
 - Ieteikuma īstenošanai nepieciešamās pūles
- Jānodrošina, ka ieteikuma īstenošana tiek pastāvīgi uzraudzīta.



Uzlabošana s plāna izveide

- Tiek atlasīti procesi ar zemu novērtējumu, un seminārā tiek analizēti pierādījumi un komentāri par praksēm ar zemu novērtējumu.
- Semināra laikā tiek piedāvātas uzlabojumu iespējas, lai paaugstinātu šo prakšu un procesu novērtējumu un tādējādi ieviestu ISO 56000 kā labu inovācijas praksi.
- Parasti šīs darbības tiek ievadītas darbību sarakstā, un to izpilde tiek uzraudzīta katru mēnesi.
- Lai nodrošinātu resursus rīcības plāna īstenošanai, ir nepieciešama augstākās vadības apņemšanās.
- Parasti vērtētāji kļūst par treneriem un veic atkārtotu vērtēšanu pēc ca. 1 līdz 1,5 gados.





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